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# SUNGEI TENGAH LODGE

## 1. Year 2020 Chronology of Events

**January** – Liaise with authorities to do contact tracing and isolation of affected residents. Set aside and prepare more standby isolation facilities and follow-up services

**February** – Isolate residents under Leave of Absence (LOA)

**March** – Isolate residents under ‘Stay Home Notice (SHN) and ‘Person Under Quarantine (PUQ)



Residents are designated to Quarantine (GQF)

**April** – Isolation Order issued by Ministry of Health for all blocks at STL and on-site medical facilities for residents. All residents restricted to rooms

**May** – Flurry of medical services for residents, follow-up treatment, tests, monitoring of residents’ health conditions. Controlled access to facilities

**June** – De-Gazette action plans. Decanting and separation of residents into ‘white’ blocks and block with recovered workers (BRW) and more tests. More facilities accessible to residents based on quota and controlled access. Residents to use and comply to TraceTogether, SGWorkpass and FWMOMCare software requirement

**July** – Revocation of Isolation Order by Ministry of Health. Cohort housing arrangement and shifting of residents. Some residents returned to work based on company project approval to re-commence operation.

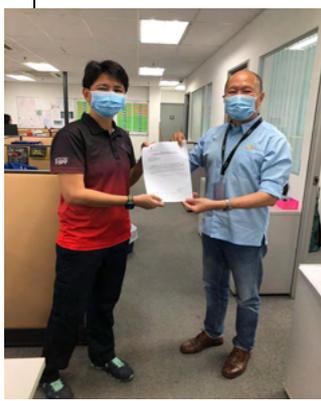
**August to September** – Increase cohort shifting of residents and more residents returning to work



NUH On-site Medical Centre



Mass swabbing station at during Isolation Order



COO Mr Simon Lee received Official letter for revocation of isolation order from FAST Team leader. (CL1 & CL2- 14 JULY 2020; CL3, CL4 & CL5- 20 JULY 2020)



Resident exercising activity during the isolation order

**October** – Introduction of blue pass for all residents. Continued cohorting.

**November to December** – Nearly all residents returned to work. Social distancing and living measures continued. Travel outside STL limited to work related or approval given to attend to essential services.



Resident queuing to supermarket and following Safe Distancing Measure (SDM)

## 2. Medical Help for Residents

Starting from the issuance of Isolation Order, the medical services offered to STL residents are directed and provided by first Singapore Armed Forces (SAF) then followed by National University Hospital. The logistic and ushering and monitoring of residents to attend the required services are directly carried out by STL staff. The various medical services provided are as follows:

1. On-site Medical clinic for health conditions and needs requested by any residents
2. Medical bed visits to the residents in the isolation facilities
3. Medical checks for designated group of residents
4. Tele-consultancy and tele-medicine
5. 24X7 Ambulance standby at STL and ambulance access via 995, 993 and RHS
6. 24x7 Hotline manned by STL duty security officer
7. Rostered Routine Test (RRT) and PCR tests for residents
8. Serology tests for residents
9. Counselling services

The dormitory has set aside different medical housing area for residents and acronym used were CCF, CRF, SIF, DIF, BRW and White Blocks



Workers being segregated according to their health status

Note: Residents were given thermometers and oximeter for self-checks and reporting purposes where required. The entire sheltered vehicle parking area was converted to medical isolation facilities in addition to approximately 500 beds isolation facilities within the restricted living domain.



Doctor showing resident proper hand washing



Counselling service office by Salvation Army



24X7 Ambulance standby at STL



STlodge converted carpark into quarantine area to cater residents who needed medical attention



Serology tests for workers



Doctors attending to resident in quarantine area



On-site Medical Clinic by StarMed

### 3. Welfare for Residents



Serology Test for all workers



Medical Team conducted mass swabbing for workers



NUH Medical team support residents during Isolation

The welfare of residents is our primary priority to ensure their well-being are properly addressed

- a. All residents were Covid19 swab and serology test were conducted in 2 stages to determine positive and negative for follow-up action. The priority of medical need of residents were determined by the medical team.
- b. During the confinement period, every resident and their room received the following essential necessities:
  - 3 meals (breakfast, lunch and dinner), Ramadan fasting meals, in-room wifi, 'SIM' card, shampoo, soap and body-wash liquid shaver, sanitizer, face mask, snacks (peanuts), biscuits, chocolates, instant noodles, toilet papers, tooth brush, tooth paste, mosquito repellents, room kettles, washing detergents, floor mobs and brooms, bucket and dustpan.
- c. Special effort by STL together with Police and MOM – FAST/ACE team organise the residents for the medical visit, use of supermarket, barber, remittance, ATM machine, telco shop, open recreation area, food court and beer garden under a quota system with wrist bands/lanyards to maintain safe distancing and avoid intermixing with other block and zone residents to prevent transmission and infection amongst residents.
- d. Communication was done on regular basis with the residents' employers and via WhatsApp chatgroup for each room representatives. In addition, there were regular dissemination of flyers, circulars, and posters. The public address (PA) system was also used at times to give latest update and announcement. Some of this communication were reinforced during the regular checks and visit to each room by STL staff.
- e. MOM-FAST/ACE and all related authorities quickly attend to the complaint and welfare related problem raised by the residents



Breathing exercise activity



Meals are provided by Ministry of Manpower



STL Team distributed essential necessities



MOM and related authorities giving support to STLodge



Residents follow schedule timing for Supermarket

## 4. Infection Prevention Control and Current Covid19 Control Measures

The Current Measures:

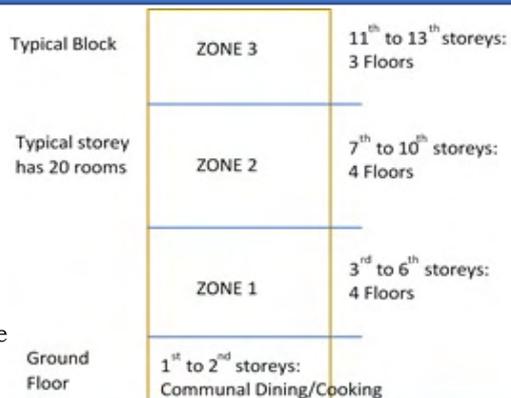
Each residential block is divided into 3 zones

Zone 1; 3<sup>rd</sup> to 6<sup>th</sup> level

Zone 2: 7<sup>th</sup> to 10<sup>th</sup> level

Zone 3: 11<sup>th</sup> to 13<sup>th</sup> level

The Covid-19 circuit breaker phase 3 still requires stringent enforcement measures to be taken in the dormitories and example is as follows;



3 Zones at each Block

- Staircase and lifts are separately designated and access by each zone to avoid intermixing between residents staying in different zone.
- Zone residents are allocated different timing to visit the general amenities and facilities, they are given either wrist bands or lanyard for identification purposes. There is quota on number of residents to use these facilities to ensure there is no overcrowding and safe distance amongst residents.
- There are different passageways for each block residents to avoid intermixing between residents staying in different blocks.
- Residents are required to show the SGWorkpass – Green Pass to be allowed to exit for work or attend to essential services.
- Residents are required to wear their TraceTogether blue pass at all times for contact tracing purposes.
- Residents are required to scan their room QR code and report on their health conditions via the FWMOMCare.
- Residents are required to comply with all the Safe Living Measures (SLM) and Safe Distancing Measures (SDM).
- Communal cooking started 1<sup>st</sup> Jan 2021 and there is scheduled timing for maximum 2 persons per room can use the facilities.



Residents observe safe distancing measure

STL is working and appealing to MOM-ACE to remove some of these restrictions when MOH has completed the 2<sup>nd</sup> dose of vaccination for all the Covid19 naïve residents and together with the balanced Covid19 recovered residents would mean STL is Covid19 free.



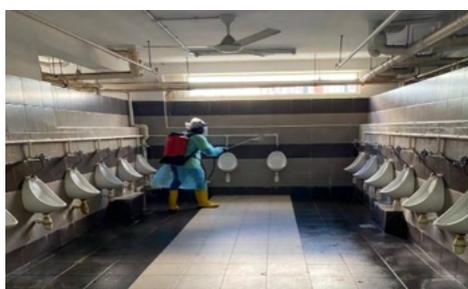
Frequent sanitizing of rooms



Residents keeping safe distance when cooking



Showing "GREEN" exit pass



Sanitizing the Toilets and common area



Residents at STlodge Beer garden



Use FWMOMCare to scan QR Code before going work

## 5. Vaccination for Residents

Ministry of Health (MOH) has arranged for Covid19 naïve residents in STL to take the Pfizer-biontech Covid 19 Vaccine (Tozinameran) injection on voluntary basis. This vaccination exercise was schedule 12 March 2021 to 19 March 2021. STL provided the following facilities:

Stage 1: Cluster holding area for the initial gathering and holding of the residents according to the vaccination scheduled timing

Stage 2: Socialising Area #2 for the pre-registration of residents

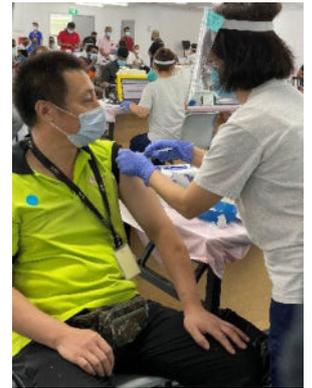
Stage 3: Multi-purpose hall level 3 for the briefing

Stage 4: Multi-purpose hall level 2 for the registration, vaccination injection and observation holding area.

MOH has contacted the employers to inform them of the eligibility of the residents to take the vaccination. STL working closely with MOM-ACE team to have detailed list of residents, in order to approach the residents directly to inform them and usher these residents on the appointed dates to be present for the vaccination. There were approximately 3,100 residents vaccinated in this exercise. The media has also visited these vaccination facilities and interviewed some residents on feedback.



Pre-registration for vaccine



STlodge cleaner vaccinated



Covid 19 naïve residents vaccinated

## 6. Residents' Testimonials

“Thank you, all dormitory staff for keeping the dormitory safe for me to stay during this virus period. I am not worried because the dormitory takes all necessary actions to prevent anything happen. We take temperature at the security before we can check in and they also have easily reached sanitizers placed.”

*Hossain Md Delwar*  
JOO HWA MARINE PTE LTD



“The operation staff working in the dormitory is taking good care of us during this coronavirus outbreak period. Dormitory provide us with sanitisers and hand soap to use so that there is no germs or virus. We are happy to stay in a safe home”

*Zhang Zu Jin*  
CHINA JIANGSU CONSTRUCTION GROUP CO



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WE OFFER OUR  
**BEST!**

PROVIDING HIGHER QUALITY  
LIVING FOR FOREIGN WORKERS

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IMMEDIATE VACANCY CALL NOW!